



LOS ANGELES COUNTY FIRE DEPARTMENT



January 2020

“OUR RESPONSE EFFORTS ALSO
TAKE COMMUNITY ACTION AND
COOPERATION; PREPARATION AND
PREVENTION GO HAND-IN-HAND.”

Fire Chief Daryl L. Osby



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MISSION, VISION & CORE VALUES



Mission Statement

The mission of the Los Angeles County Fire Department is to protect lives, the environment, and property by providing prompt, skillful and cost-effective fire protection, and life safety services.

Vision Statement

The Los Angeles County Fire Department will be an exemplary organization acclaimed for our national reputation, our regional strength, and our hometown attentiveness as we provide fire protection and life safety services.



Core Values

- Caring
- Courage
- Commitment
- Community
- Integrity
- Teamwork

PROUD PROTECTORS OF LIFE & PROPERTY

The Los Angeles County Fire Department (Fire Department) is responsible for protecting the lives and property of 4.1 million residents living in 1.25 million housing units in 59 cities and all unincorporated areas of Los Angeles County (County).

The Fire Department's service area include suburban neighborhoods, city centers, commercial districts, sandy beaches, mountain ranges, and more.



There are 4,670 personnel working within the Fire Department's emergency and business operations bureaus, including firefighters, dispatchers, lifeguards, nurses, and administrative support.

The Fire Department is known for its pioneering innovation in fire protection and life safety services:

- Conceptualization of the 9-1-1 emergency system
- Design and implementation of paramedic squads
- Use of water-dropping helicopters
- Development of first U.S. SCUBA safety program
- Use of a two-way radio system for fireground communication

FIRE & RESCUE RESOURCES



- 174 fire stations
- 210 engine companies
- 109 paramedic units
- 29 truck companies

Specialized Resources

- 4 hazardous materials squads
- 5 swift water rescue units
- 2 urban search and rescue squads
- 2 fire boats
- Additional specialized equipment



The Fire Department is also the home of California Task Force 2 (also known as USA Task Force 2), an urban search and rescue team that is qualified to respond to local, national, and international disasters.

CALL VOLUME

Emergency Medical Services
330,059 calls

84%

Fire
8,574 calls

2.2%

Miscellaneous
27,752 calls

7.0%

False Alarm
23,887 calls

6.1%

Mutual Aid
1,919 calls

0.5%

Hazardous
Materials
681 calls

0.2%

2018 TOTAL

392,872
INCIDENTS

EMERGENCY OPERATIONS FIELD DIVISIONS

NORTH REGION

Deputy Fire Chief: (661) 286-2792

Division III

Assistant Fire Chief: (661) 298-5280

Community Services Liaison: (661) 250-2710

- La Cañada Flintridge
- Santa Clarita

Division V

Assistant Fire Chief: (661) 940-6791

Community Services Liaison: (661) 948-3785

- Lancaster
- Palmdale

CENTRAL REGION

Deputy Fire Chief: (310) 419-8731

Division I

Assistant Fire Chief: (310) 329-3315

Community Services Liaison: (310) 217-7074

- Carson
- Lawndale
- Rancho Palos Verdes
- Gardena
- Lomita
- Rolling Hills
- Hawthorne
- Palos Verdes Estates
- Rolling Hills Estates
- Hermosa Beach

Division VI

Assistant Fire Chief: (323) 586-7049

Community Services Liaison: (213) 215-2193

- Cudahy
- Inglewood
- Maywood
- Huntington Park
- Lynwood
- South Gate

Division VII

Assistant Fire Chief: (310) 317-1802

Community Services Liaison: (310) 456-7923

- Agoura Hills
- Hidden Hills
- West Hollywood
- Calabasas
- Malibu
- Westlake Village

EAST REGION

Deputy Fire Chief: (626) 854-0100

Division II

Assistant Fire Chief: (626) 974-8371

Community Services Liaison: (626) 732-3531

- Azusa
- Claremont
- Glendora
- Baldwin Park
- Covina
- Irwindale
- Bradbury
- Duarte
- San Dimas

Division IV

Assistant Fire Chief: (562) 860-5524

Community Services Liaison: (562) 402-9709

- Artesia
- La Habra
- Paramount
- Bellflower
- Lakewood
- Pico Rivera
- Cerritos
- La Mirada
- Signal Hill
- Hawaiian Gardens
- Norwalk
- Whittier

Division VIII

Assistant Fire Chief: (909) 620-2003

Community Services Liaison: (909) 469-2659

- Diamond Bar
- La Puente
- Walnut
- Industry
- Pomona

Division IX

Assistant Fire Chief: (626) 280-6959

Community Services Liaison: (626) 280-8504

- Bell
- El Monte
- South El Monte
- Bell Gardens
- Rosemead
- Temple City
- Commerce

AIR & WILDLAND DIVISION

Air Operations

The Fire Department maintains a fleet of ten helicopters for paramedic transport, hoist rescues, and wildland firefighting. Contract aircraft are also available during wildfire season.

- 5 Sikorsky S-70 Firehawks
- 5 Bell 412 helicopters
- 2 Bombardier CL-415 Super Scoopers (seasonal lease)

Fire Suppression Camps

Nine camps are staffed year-round for fire suppression, fire road maintenance, and miscellaneous projects.

- 4 paid camps
- 5 correctional camps

Heavy Equipment Unit

The unit operates ten dozers and other specialty equipment.



LIFEGUARD DIVISION

The Lifeguard Division protects 72 miles of coastline, including 31 miles of sandy beaches and Catalina Island.



Resources

- 176 full-time ocean lifeguards
- 624 recurrent ocean lifeguards
- 24 lifeguard stations
- 159 lifeguard towers
- 10 rescue boats

2018 Activity

Ocean rescues	11,246
Medical calls	15,674
Boat rescues (distress)	435
Missing persons	1,046
Drownings	4
Beach attendance	56,106,325



FORESTRY DIVISION

The mission of the Forestry Division is to administer skillful, cost effective, timely responses to the roles and duties defined by the county charter, including, but not limited to, forest and natural resource management, fire prevention, environmental review, pre-fire planning, and public education of said activities. Today the Forestry Division's responsibilities fall into three sections:

Brush Clearance Section

The Brush Clearance Section oversees inspection, abatement, and enforcement of brush clearance Fire Codes, reviews and approves fuel modification plans, and assists homeowners in maintaining "Defensible Space." Over 40,00 brush clearance inspections were conducted in fiscal year 2019-20.

Natural Resources Section

The Natural Resources Section reviews all environmental documents for the Fire Department, ensuring compliance with the California Environmental Quality Act, and monitors the implementation of the County of Los Angeles Oak Tree Ordinance. In addition, the Natural Resources Section is responsible for bi-monthly live fuel moisture sampling of fire-prone plant species throughout the County. They also complete the annual review, revision, and implementation of the County Strategic Fire Plan, designed to minimize cost and losses from wildland fires by utilizing geographic information system software to identify high-hazard/high-value areas and communities at risk.

Forestry Operations Section

The Forestry Operations Section specializes in the propagation and distribution of native trees and shrubs to assist area residents with erosion control, slope stabilization, and wind breaks. Other services provided by Forestry Units include: conservation education to schools, nursery tours, homeowner consultations, pest assessment and control, and tree planting and maintenance projects throughout the County.

HEALTH HAZARDOUS MATERIALS DIVISION

The Certified Unified Program Agency (CUPA) is a fee offset program that protects public health and the environment from improper handling, storage, and disposal of hazardous materials.



Under state law, the Health Hazardous Materials Division (HHMD)/CUPA consolidates and coordinates the administrative requirements, permits, inspection, and enforcement activities for six environmental regulatory programs.

These six programs are hazardous waste generators, hazardous materials handlers, aboveground storage tanks, California accidental release facilities, uniform fire code hazardous materials management plans, and underground storage tanks.

2018 Activity

Total regulated facilities: 24,404

Routine inspections: 13,133

Notices of violation: 5,260

Emergency hazardous materials responses: 1,391

Initial studies/EIR reviews: 139

Site mitigation cases: 151

FIRE PREVENTION DIVISION



The mission of the Fire Prevention Division is to educate the community about the benefits of proper safety practices and to identify and eliminate all types of hazardous conditions that pose a threat to life, property, and the environment. The Division is comprised of a mix of civilian and sworn personnel.

The Fire Prevention Division completes a wide variety of inspections. These include land entitlement, new construction, commercial and industrial facilities, schools and institutions, and specialized inspections related to film permits.

Specialized Functions

- Land development services
- Inspection of schools, institutions, high-rise buildings, County facilities
- Arson investigations

2018 Activity

- Annual inspections 8,512
- Annual plan checks 6,418

FIRE DEPARTMENT SUPPORT

Los Angeles

Communications Center

Nearly 100 dispatchers answer hundreds of thousands of 9-1-1 calls and dispatch units to nearly 395,000 incidents.



Fleet Maintenance

Over 50 mechanics and administrative staff maintain and repair about 2,000 fleet assets.

Construction & Maintenance

The Construction and Maintenance Division employs a variety of staff—including project managers, building trades, general maintenance workers, and administrative team members—who are responsible for new construction, repair work, and alterations to fire stations, administrative locations, fire suppression camps, training centers, and lifeguard facilities. In total, the Construction and Maintenance Division maintains more than 240 sites, amounting to nearly two million square feet.

CORDI

To recruit and retain candidates from a variety of backgrounds that best represent and mirror the communities we serve, Chief Osby created the Community Outreach, Recruitment, Diversity, and Inclusion Section in 2018. Known as CORDI, this section supports the Fire Department's mission to cultivate a workforce that represents the diverse communities we serve and creates a more inclusive environment for all of our members.

Other Support Staff

Camp cooks, system analysts, geographic information experts, budget analysts, heavy truck drivers, warehouse workers, helicopter mechanics, secretaries, payroll clerks, and many others keep the Fire Department running.



EMPLOYEE & WORKFORCE DEVELOPMENT

The Fire Department is dedicated to providing employees with the tools, training, and processes needed to fulfill its life-saving mission.

Firefighting

- Recruit Training
- Fire Captain Academy
- Battalion Chief Academy
- 56- to 40-Hour Training
- California Incident Command Certification System Training



Administrative

- Business Operations Manager Workshops
- New Employee Orientation
- Mandatory Management Training
- Supervisory Development Program
- Administrative Professionals Program

Technology

- Microsoft Word, Excel, PowerPoint, Outlook, and Visio
- Adobe Acrobat, Illustrator, and Captivate

Interpersonal

- Handling Conflict in the Workplace
- Working Beyond Stereotypes
- Stress Management
- Understanding Generational Differences
- Implicit Bias



BUDGET

The Fire Department is a special district. Revenue streams are separate and distinct from the Los Angeles County General Fund.

Adopted Budget for 2019–20: \$1.286 Billion

SPECIAL FUNDS

Capital Projects ACO ⁰	\$44.7 m
Del Valle ACO	1.7 m
Developer Fees	35.2 m
Helicopter ACO	5.9 m
Hazardous Waste Special Fund	0.4 m
Total	\$87.9 m

RESERVE FUNDS

Infrastructure Growth	\$7.6 m
Capital Projects	1.6 m
<i>Subtotal</i>	<i>\$9.2 m</i>
Budget Uncertainties ¹	74.0 m
Total	\$83.2 m

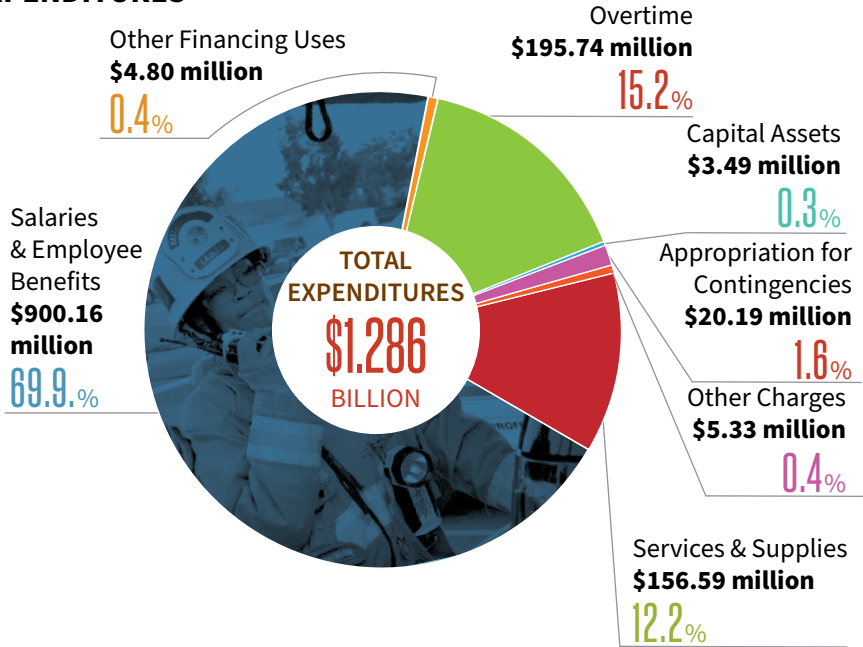
⁰Accumulated Capital Outlay (ACO)

¹The Fire Department is required to maintain at least 5 percent of expenditures in the reserve for budget uncertainties in compliance with the recommendation of the County Auditor-Controller.

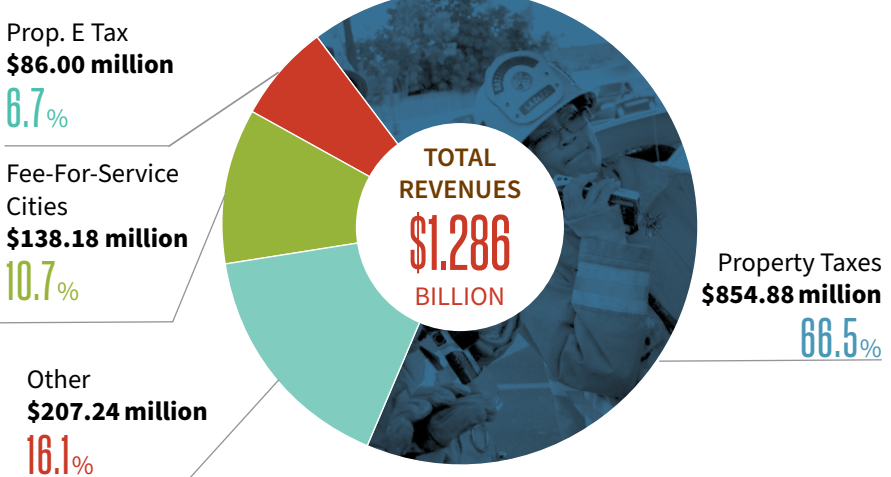


FISCAL YEAR 2019-20

EXPENDITURES



REVENUES



2017-2021 STRATEGIC PLAN

“The Strategic Plan is the result of a collaborative effort between my Executive Team and over 40 managers from throughout the Fire Department. It closely aligns with the 2016-2021 County of Los Angeles Strategic Plan, ‘Creating Connections: People, Communities, and Government’ and the Board’s priorities. Our Strategic Plan will serve as our roadmap for the next three years, with a focus on the most important challenges and opportunities before us.

The Strategic Plan will be reviewed regularly to ensure our goals and priorities lead to measurable action and results.

With renewed energy and confidence, I am proud to move our 2017-2021 Strategic Plan forward – a plan that provides clear direction and will lead to visible change and successful outcomes that reaffirm our commitment to public service and our sustained legacy of excellence in the fire service.”

Fire Chief Daryl L. Osby



**ACT.
ACTION.
ACCOMPLISH.**



GOAL 1

EMERGENCY OPERATIONS

*Address Societal Challenges Through
Non-Traditional Service Delivery*

Enhance the lives of County residents by addressing societal challenges through Countywide initiatives and partnerships.



GOAL II

PUBLIC SERVICE

*Catastrophic Preparedness
and Community Initiatives*

Support community resilience by implementing environmental initiatives, catastrophic preparedness, and public education programs.



GOAL III

ORGANIZATIONAL EFFECTIVENESS

Building Tomorrow's Fire Department

The future of tomorrow's Fire Department will be built on maintaining accountability from an efficient organization of strong and capable staff who utilize advancements in technology to provide superior services to the public.

2015-2017 ACCOMPLISHMENTS



To download a complete listing of accomplishments from the 2015-2017 Strategic Plan 'Engineering our Future', please visit:



[BIT.LY/2015-2017-ACCOMPLISHMENTS](https://bit.ly/2015-2017-ACCOMPLISHMENTS)

CERT

The Fire Department offers free Community Emergency Response Team (CERT) classes taught by trained emergency personnel.



Learn from the experts about how to prepare for a major disaster. The course is 20 hours and you must attend all classes to receive a certificate:

- Disaster Preparedness
- CERT Organization
- Fire Safety
- Disaster Psychology
- Emergency Medical
- Operations 1
- Emergency Medical
- Operations 2
- Terrorism
- Fire Extinguisher Training
- Light Search and Rescue
- Course Review & Disaster Exercise

Once the CERT course is completed, individuals will know how to prepare their homes and help their families cope during the first critical hours of an emergency before first responders become available.



For more information, please contact your local Community Services Liaison or visit fire.lacounty.gov/cert.

CAREER PATHWAY PROGRAMS

Explorer Program



Introducing the youth of Los Angeles County to today's fire and emergency medical services, emphasizing community service, and civic involvement through positive mentoring, training, education, and career development.

The Fire Department's Explorer Program, is designed for young adults 15-20 years of age who are interested in learning about a career in the fire service.

Led by a professional firefighter who serves as an Explorer Post Adviser, the Explorer Program is comprised of 22 posts centrally located in each battalion.

Upon graduation from the program's academy, Explorers will be qualified to ride along on an engine, truck or paramedic squad, and respond to actual fire and medical emergencies. In addition to attending weekly meetings, Explorers are also involved in various community service activities.



CAREER PATHWAY PROGRAMS

WFPA

The Fire Department's Women's Fire Academy (WFPA) was developed, in collaboration with the Los Angeles County Women's Fire League, to introduce adults 18 years and older to the duties and responsibilities of the firefighter position and what to expect in the Fire Department's Recruit Academy.



Girls' Fire Camp

The Fire Department's Girls' Fire Camp was created to introduce youth, between the ages of 14 to 19, to the many career opportunities available within the Department. This one-day camp allows participants to learn the basics of firefighting as well as gain valuable hands-on experience.



CAREER PATHWAY PROGRAMS

Junior Lifeguard Program

Open to all children, between the ages of 9 through 17, in the County, the Junior Lifeguard program is designed to instruct youth in beach and ocean skills, such as water safety, physical conditioning, first aid, rescue techniques, CPR, and more.



The AWARE Program

The Access to Water Activities and Readiness Education (AWARE) program is a collaborative effort between the Fire Department's Lifeguard Division and the Department of Parks and Recreation's Lake Lifeguard Division.

To increase diversity and access for youth between the ages of 9 to 17 years old, the AWARE program provides participants from all areas of the County with a convenient and interactive experience in both lake and beach Junior Lifeguard programs.

After participants complete the AWARE program, they are provided with guidance and scholarship assistance in overcoming financial hardships.



EDUCATION & COMMUNITY PROGRAMS



HOMETOWN SERVICE





COUNTY OF LOS ANGELES BOARD OF SUPERVISORS



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Chair and Supervisor, Fifth District
kathrynbarger.lacounty.gov



HILDA L. SOLIS

Supervisor, First District
hildasolis.org



MARK RIDLEY-THOMAS

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vimeo.com/user4029934



174 FIRE STATIONS

SERVING
4,100,000+
RESIDENTS



IN 2018



392,872

9-1-1 CALLS
DISPATCHED
IN 2018



17,322

PLANTS DISTRIBUTED BY
FORESTRY DIVISION

LOS ANGELES COUNTY FIRE DEPARTMENT

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