# LOS ANGELES COUNTY FIRE DEPARTMENT

FIRE



# "OUR RESPONSE EFFORTS ALSO TAKE COMMUNITY ACTION AND COOPERATION; PREPARATION AND PREVENTION GO HAND-IN-HAND."



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# MISSION, VISION & CORE VALUES



### Mission Statement

The mission of the Los Angeles County Fire Department is to protect lives, the environment, and property by providing prompt, skillful and cost-effective fire protection, and life safety services.

### **Vision Statement**

The Los Angeles County Fire Department will be an exemplary organization acclaimed for our national reputation, our regional strength, and our hometown attentiveness as we provide fire protection and life safety services.



### **Core Values**

- Caring
- Commitment
- Community
- Courage
- Integrity
- Teamwork

# PROUD PROTECTORS OF LIFE & PROPERTY

The Los Angeles County Fire Department (Fire Department) is responsible for protecting the lives and property of 4.1 million residents living in 1.25 million housing units in 60 cities and all unincorporated areas of Los Angeles County (County), along with the City of La Habra located in Orange County. The Fire Department's service area includes suburban neighborhoods, city centers, commercial districts, sandy beaches, mountain ranges, and more.

There are 4,700 personnel working within the Fire Department's emergency and business operations bureaus, including firefighters, dispatchers, lifeguards, nurses, and administrative support.



Through innovation and expertise, the Fire Department has contributed to the advancement in fire protection and emergency medical services by:

- Setting up and operating COVID-19 test/vaccination sites
- Developing Advanced Provider Response Units
- Conceptualizing the 9-1-1 emergency system
- Designing and implementing paramedic squads
- Using water-dropping helicopters
- Creating the first U.S. SCUBA safety program
- Using a two-way radio system for fireground communication

# FIRE & RESCUE RESOURCES



- 177 fire stations
- 228 engine companies
- 112 paramedic units
- 34 truck companies

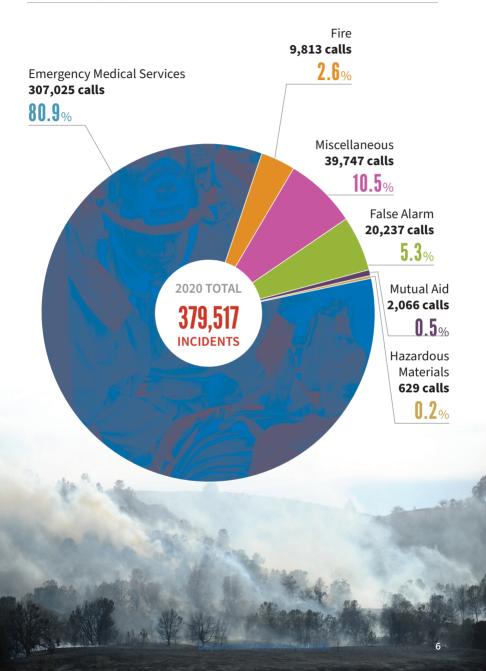
### **Specialized Resources**

- 3 hazardous materials squads
- 6 swift water rescue units
- 2 urban search and rescue squads
- 2 fire boats
- Additional specialized equipment



The Fire Department is also the home of California Task Force 2 (also known as USA Task Force 2), an urban search and rescue team that is qualified to respond to local, national, and international disasters.

# CALL VOLUME



# **EMERGENCY OPERATIONS FIELD DIVISIONS**

### **NORTH REGION**

**Deputy Fire Chief: (661) 286-2792** 

**Division III** 

Assistant Fire Chief: (661) 298-5280

Community Services Liaison: (661) 250-2710

La Cañada Flintridge

Santa Clarita

**Division V** 

Assistant Fire Chief: (661) 940-6791

Community Services Liaison: (661) 948-3785

Lancaster
 Palmdale

### **CENTRAL REGION**

**Deputy Fire Chief:** (310) 419-8731

**Division I** 

Assistant Fire Chief: (310) 329-3315

Community Services Liaison: (310) 217-7074

Carson

Lawndale

Rancho Palos Verdes

Gardena

Lomita

Rolling Hills

Hawthorne

Palos Verdes Estates

Rolling Hills Estates

· Hermosa Beach

**Division VI** 

**Assistant Fire Chief: (323) 586-7049** 

Community Services Liaison: (323) 586-7039

Cudahy

Lynwood

South Gate

Huntington Park

Maywood

Vernon

Inglewood

**Division VII** 

Assistant Fire Chief: (310) 317-1802

Community Services Liaison: (310) 456-7923

Agoura Hills

Hidden Hills

West Hollywood

Calabasas

Malibu

Westlake Village



### **EAST REGION**

Deputy Fire Chief: (626) 854-0100

### **Division II**

**Assistant Fire Chief: (626) 974-8371** 

Community Services Liaison: (626) 732-3531

 Azusa Claremont Glendora

 Baldwin Park Irwindale Covina

 San Dimas Bradbury Duarte

### **Division IV**

**Assistant Fire Chief: (562) 860-5524** 

Community Services Liaison: (562) 402-9709

 Artesia · La Habra Paramount

 Bellflower Pico Rivera Lakewood

 Cerritos Signal Hill La Mirada

 Hawaiian Gardens Norwalk Whittier

### **Division VIII**

**Assistant Fire Chief: (909) 620-2003** 

Community Services Liaison: (909) 469-2659

 Diamond Bar · Walnut • La Puente

 Industry Pomona

### **Division IX**

**Assistant Fire Chief: (626) 280-6959** 

Community Services Liaison: (626) 280-8504

 South Fl Monte Bell Fl Monte

 Bell Gardens Rosemead Temple City

Commerce

# **AIR & WILDLAND DIVISION**

### Air Operations

The Fire Department maintains a fleet of ten helicopters for paramedic transport, hoist rescues, and wildland firefighting. Contract aircraft are also available during wildfire season.

- 5 Sikorsky S-70 Firehawks
- 5 Bell 412 helicopters
- 2 Bombardier CL-415 Super Scoopers (seasonal lease)

### Fire Suppression Camps

Nine camps are staffed year-round for fire suppression, fire road maintenance, and miscellaneous projects.

- 4 paid camps
- 5 correctional camps

### **Heavy Equipment Unit**

The unit operates ten dozers and other specialty equipment.



# LIFEGUARD DIVISION

The Lifeguard Division protects 72 miles of coastline, including 31 miles of sandy beaches and Catalina Island.



### Resources

- 174 full-time ocean lifeguards
- 614 recurrent ocean lifeguards
- 24 lifeguard stations
- 159 lifeguard towers
- 8 rescue boats

### 2020 Activity

Ocean rescues	
Medical calls	15,138
Boat rescues (distress)	
Missing persons	
Drownings	3
Beach attendance	62,931,339



# FORESTRY DIVISION

The Forestry Division is comprised of environmental professionals who deliver high quality fire prevention services to homeowners and public agency stakeholders, and assists Emergency Operations with logistical support. As the Fire Department's leader on environmental issues, it researches and develops solutions to emerging environmental problems, using innovative information technology. Made up of three sections, the Forestry Division's overall responsibilities, as defined in the County Charter, include forest and natural resource management, fire prevention, environmental review, pre-fire planning, and public education.

### **Brush Clearance Section**

The Brush Clearance Section oversees inspection, abatement, and enforcement of brush clearance Fire Codes, reviews and approves fuel modification plans, and assists homeowners in maintaining "Defensible Space." Over 40,000 inspections were conducted in 2019-20.

### Natural Resources Section

The Natural Resources Section reviews environmental documents for the Fire Department, ensuring compliance with the California Environmental Quality Act, and monitors the implementation of the County of Los Angeles Oak Tree Ordinance. The Section is also responsible for bi-monthly live fuel moisture sampling of fire-prone plants and supports monitoring and mitigation of invasive insect species. It also completes the annual review, revision, and implementation of the Fire Department's Strategic Fire Plan, designed to minimize cost and losses from wildland fires by utilizing geographic information system software to identify high-hazard/high-value areas and communities at risk.

### **Forestry Operations Section**

The Forestry Operations Section specializes in the propagation and distribution of native trees and shrubs to assist area residents with erosion control, slope stabilization, and wind breaks. Other services include conservation education, nursery tours, fire prevention consultations, hazard tree assessments, landscape design and installation on Fire Department facilities, pest assessment and control, and tree planting and maintenance projects throughout the County.

# HEALTH HAZARDOUS MATERIALS DIVISION

The Certified Unified Program Agency (CUPA) is a fee offset program that protects public health and the environment from improper handling. storage, and disposal of hazardous materials.

Under state law, the Health Hazardous Materials Division (HHMD)/CUPA consolidates, coordinates, and maintains

consistency of administrative requirements, permits, inspections, and enforcement activities for six environmental regulatory programs.

These six programs are Hazardous Waste Generators, Hazardous Materials Handlers. Uniform Fire Code Hazardous Materials Management Plans, California Accidental Release Prevention, Aboveground Petroleum Storage Act, and Underground Storage Tanks.



### 2020 Activity

Total regulated facilities: 26,198 Routine inspections: 13,827 Notices of violation: 5.615 **Emergency hazardous materials** responses: 1.424 Initial studies/EIR reviews: 113

Site mitigation cases: 139 Filed enforcement cases: 33

# FIRE PREVENTION DIVISION



The mission of the Fire Prevention Division is to educate the community about the benefits of proper safety practices and to identify and eliminate all types of hazardous conditions that pose a threat to life, property, and the environment. The Division is comprised of a mix of civilian and sworn personnel.

The Fire Prevention Division completes a wide

variety of inspections. These include land entitlement, new construction, commercial and industrial facilities, schools and institutions, and specialized inspections related to film permits.

### **Specialized Functions**

- Land development services
- Inspection of schools, institutions, high-rise buildings, County facilities
- Arson investigations



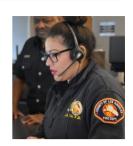
# FIRE DEPARTMENT SUPPORT

### Los Angeles Communications Center

Nearly 100 dispatchers answer hundreds of thousands of 9-1-1 calls and dispatch units to approximately 400,000 incidents annually.

### Fleet Maintenance

Over 50 mechanics and administrative staff maintain and repair about 2,000 fleet assets.



### Construction & Maintenance

The Construction and Maintenance Division employs a variety of staff — including project managers, building trades, general maintenance workers, and administrative team members — who are responsible for new construction, repair work, and alterations to fire stations, administrative locations, fire suppression camps, training centers, and lifeguard facilities. In total, the Construction and Maintenance Division maintains more than 245 sites, amounting to nearly two million square feet.

### **CORDI**

To recruit and retain candidates from a variety of backgrounds that best represent and mirror the communities we serve, Chief Osby created the Community Outreach, Recruitment, Diversity, and Inclusion Section in 2018. Known as CORDI, this section supports the Fire Department's mission to cultivate a workforce that represents the diverse communities we serve and creates a more inclusive environment for all of our members.

### Other Support Staff

Camp cooks, system analysts, geographic information experts, budget analysts, heavy truck drivers, warehouse workers, helicopter mechanics, secretaries, payroll clerks, and many others keep the Fire Department running.



# **EMPLOYEE & WORKFORCE DEVELOPMENT**

The Fire Department is dedicated to providing employees with the tools, training, and processes needed to fulfill its life-saving mission.

### Firefighting

- Recruit Training
- Fire Fighter Specialist Academy
- Fire Captain Academy
- Battalion Chief Academy
- 56- to 40-Hour Training
- California Incident Command Certification System Training



### Administrative

- Business Operations Manager Workshops
- New Employee Orientation
- Mandatory Management Training
- Supervisory Development Program
- Administrative Professionals Program



### Technology

- Microsoft Word, Excel, PowerPoint, Outlook, and Visio
- Adobe Acrobat, Illustrator, and Captivate

### Interpersonal

- Handling Conflict in the Workplace
- Working Beyond Stereotypes
- Stress Management
- Understanding Generational Differences
- Implicit Bias

# BUDGET

The Fire Department is a special district. Revenue streams are separate and distinct from the Los Angeles County General Fund.

### Adopted Budget for 2020-21: \$1.379 Billion

### SPECIAL FUNDS

Total	\$79.3 m
Hazardous Waste Special Fund	\$0.4 m
Helicopter ACO	\$6.1 m
Developer Fees	\$35.8 m
Del Valle ACO	\$1.7 m
Capital Projects ACO <sup>o</sup>	\$35.3 m

### **RESERVE FUNDS**

Total	\$72.5 m
Budget Uncertainties <sup>1</sup>	\$72.5 m
Subtotal	\$0 m
Capital Projects	\$0 m
Infrastructure Growth	\$0 m

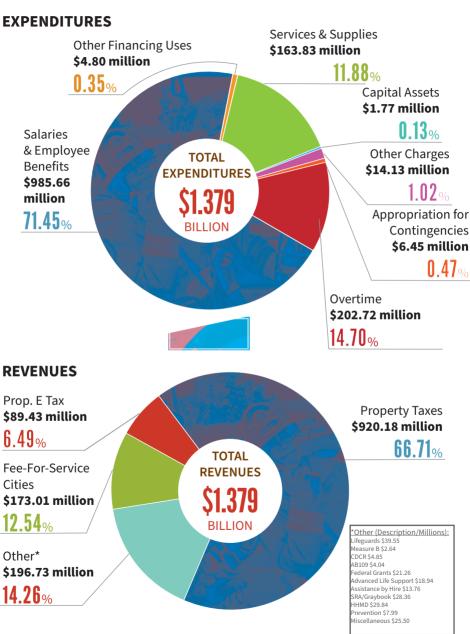
<sup>&</sup>lt;sup>1</sup>The Fire Department is required to maintain at least 5 percent of expenditures in the reserve for budget uncertainties in compliance with the recommendation of the County Auditor-Controller.



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<sup>&</sup>lt;sup>o</sup>Accumulated Capital Outlay (ACO)

# FISCAL YEAR 2020-21



# 2017-2021 STRATEGIC PLAN

"The Strategic Plan is the result of a collaborative effort between my Executive Team and over 40 managers from throughout the Fire Department. It closely aligns with the 2016-2021 County of Los Angeles Strategic Plan, 'Creating Connections: People, Communities, and Government' and the Board's priorities. Our Strategic Plan will serve as our roadmap for the next three years with a focus on the most important challenges and opportunities before us. The Strategic Plan will be reviewed regularly to ensure our goals and priorities lead to measurable action and results. With renewed energy and confidence, I am proud to move our 2017-2021 Strategic Plan forward – a plan that provides clear direction and will lead to visible change and successful outcomes that reaffirm our commitment to public service and our sustained legacy of excellence in the fire service."

Fire Chief Daryl L. Osby







To review the Strategic Plan, please visit our website at: fire.lacounty.gov/wp-content/uploads/2019/09/LACoFD-Strategic-Plan-2017-2021.pdf.

# STRATEGIC PLAN GOALS



### **EMERGENCY OPERATIONS**

Address Societal Challenges Through Non-Traditional Service Delivery

Enhance the lives of County residents by addressing societal challenges through Countywide initiatives and partnerships.



### **PUBLIC SERVICE**

Catastrophic Preparedness and Community Initiatives

Support community resilience by implementing environmental initiatives, catastrophic preparedness, and public education programs.



# ORGANIZATIONAL EFFECTIVENESS

**Building Tomorrow's Fire Department** 

The future of tomorrow's Fire
Department will be built on
maintaining accountability from
an efficient organization of strong
and capable staff who utilize
advancements in technology to
provide superior services to the public.

# **CERT**

The Fire Department offers free Community Emergency Response Team (CERT) classes taught by trained emergency personnel.



Learn from the experts about how to prepare for a major disaster. The course is 20 hours and you must attend all classes to receive a certificate:

- Disaster Preparedness
- CERT Organization
- · Fire Safety
- Disaster Psychology
- · Emergency Medical
- Operations 1
- Emergency Medical
- Operations 2

- Terrorism
- · Fire Extinguisher Training
- · Light Search and Rescue
- Course Review & Disaster

Once the CERT course is completed, individuals will know how to prepare their homes and help their families cope during the first critical hours of an emergency before first responders become available.





For more information, please contact your local Community Services Liaison or visit fire.lacounty.gov/community-emergency-response-team.



# **CAREER PATHWAY PROGRAMS**

### **Explorer Program**



Introducing the youth of Los Angeles County to today's fire and emergency medical services, emphasizing community service, and civic involvement through positive mentoring, training, education, and career development.



The Fire Department's Explorer Program, is designed for young adults 15 to 20 years old who are interested in learning about a career in the fire service.

Led by a professional firefighter who serves as an Explorer Post Adviser, the Explorer Program is comprised of nine (9) posts centrally located in each division.

Upon graduation from the program's academy, Explorers will be qualified to ride along on an engine, truck or paramedic squad, and respond to actual fire and medical emergencies. In addition to attending weekly meetings, Explorers are also involved in various community service activities.





# CAREER PATHWAY PROGRAMS

### **WFPA**

The Fire Department's Women's Fire Academy (WFPA) was developed, in collaboration with the Los Angeles County Women's Fire League, to introduce adults 18 years and older to the duties and responsibilities of the firefighter position and what to expect in the Fire Department's Recruit Academy.





### Girls' Fire Camp

The Fire Department's Girls' Fire Camp was created to introduce youth, between the ages of 14 to 19 years old, to the career opportunities available within the Department. This one-day camp allows participants to learn the basics of firefighting and gain valuable hands-on experience.







# CAREER PATHWAY PROGRAMS

### Junior Lifeguard Program

Open to all children, between the ages of 9 through 17 years old, in the County, the Junior Lifeguard program is designed to instruct youth in beach and ocean skills, such as water safety, physical conditioning, first aid, rescue techniques, CPR, and more.





### The AWARE Program

The Access to Water Activities and Readiness Education (AWARE) program is a collaborative effort between the Fire Department's Lifeguard Division and the Department of Parks and Recreation's Lake Lifeguard Division.

To increase diversity and access for youth between the ages of 9 through 17 years old, the AWARE program provides participants from all areas of the County with a convenient and interactive experience in both lake and beach Junior Lifeguard programs.

After participants complete the AWARE program, they are provided with guidance and scholarship assistance in overcoming financial hardships.





# **EDUCATION & COMMUNITY PROGRAMS**















# **HOMETOWN SERVICE**





# COUNTY OF LOS ANGELES BOARD OF SUPERVISORS



HILDA L. SOLIS

Chair and Supervisor, First District hildasolis.org



HOLLY J. MITCHELL Supervisor, Second District hollyjmitchell@bos.lacounty.gov



SHEILA KUEHL Supervisor, Third District supervisorkuehl.com



JANICE HAHN
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### **OFFICIAL**

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